



Ministerstvo financií
Slovenskej republiky



Project DCOM

For municipalities, for the people - cloud in reality

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Agenda

- / Municipalities of Slovakia – overview
- / Stakeholders and financing
- / Scope of DCOM project
- / DEUS – origins and mission
- / How it works today...
- /and how shall it work in the future
- / DCOM in one picture
- / Aims of the project
- / Timeline
- / Benefits for municipalities, citizens and entrepreneurs

Municipalities of Slovakia



Slovak municipalities

- / Over 2900 municipalities {cities and villages} in Slovakia
- / More than **1100 small villages** - up to 500 residents (320 000 total population)
- / Municipality competencies: 1. direct, 2. government delegated
- / Direct competencies - wide variety of services
- / Low number of transaction per office

Stakeholders and financing

Stakeholders



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Ministry of Finance of
Slovak Republic

Association of Towns
and Communities of
Slovakia

Datacenter of electroniza
of Slovak municipalities

Municipalities – towns and villages (from 300 to 10.000 citizens)

Citizens and entrepreneurs



Financing

DCOM project is co-financed by Structural funds within the Operational Programme Informatization of Society (OPIS).

Acquisition costs

95 % EU Structural Funds

5% State budget co-financing

Operational costs

Significant contribution from municipalities by direct payment - per head/per year (1 EUR per citizen per year)





DEUS – origins and mission

Origins

- / Established in July 2011
- / Strong position - Association of Towns and Communities of Slovakia

Mission

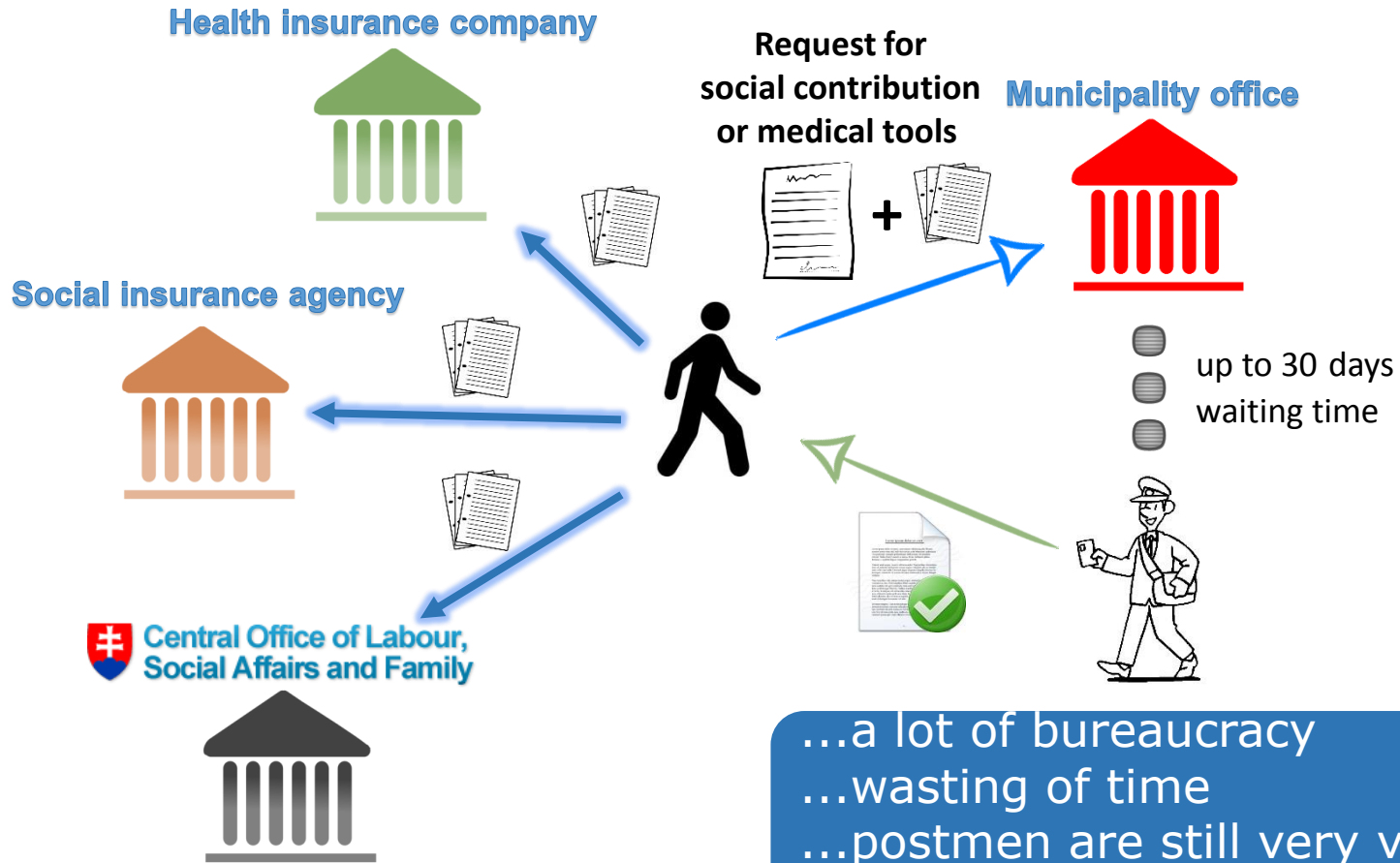
- / Partner for the Government in terms of electronization and informatization of municipalities
- / Improvement of ICT (information and communication technologies) at municipality level
- / Implementation of DCOM project

DCOM – preparation phase

- / Almost two years of preparation
 - / Feasibility Study December 2011
 - / Public procurement November 2012 – October 2013
 - / Signing of contract November 2013



How it works today...

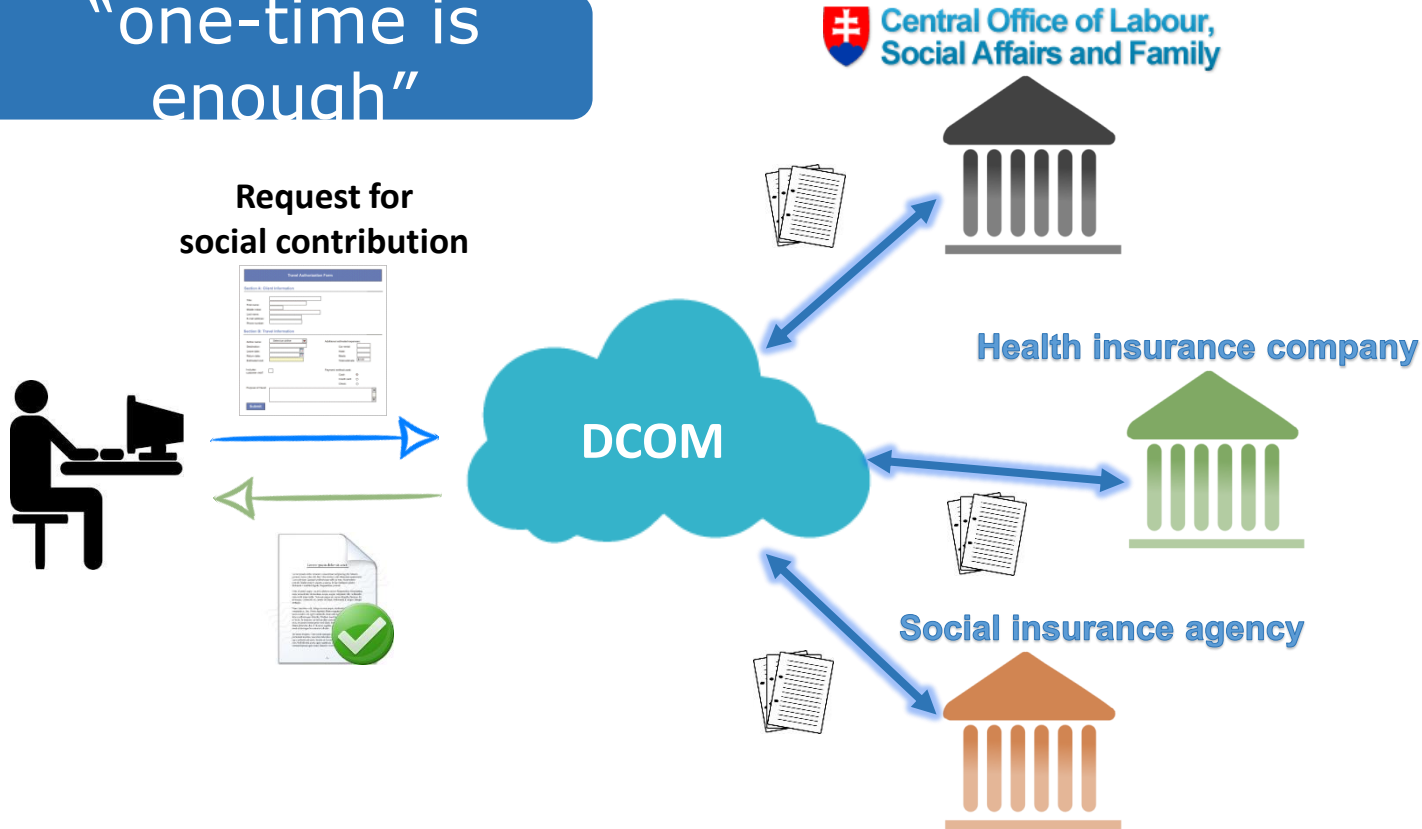


...a lot of bureaucracy
...wasting of time
...postmen are still very very important people

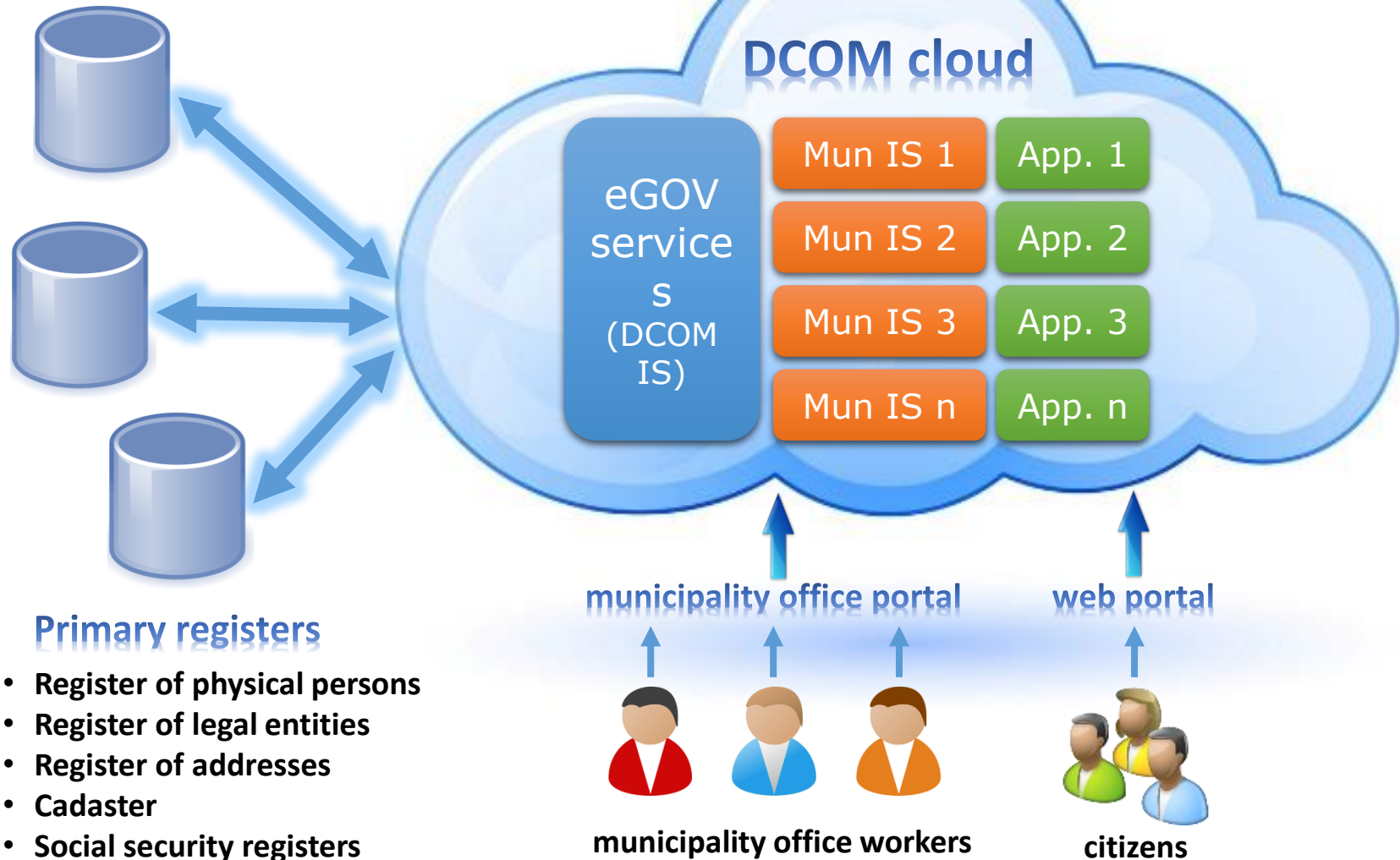


and how shall it work in future

“one-time is enough”



DCOM in a single picture



Aims of the project

1. Acquire approximately 1300 towns and villages, involve ± 1,9 mil. people
2. In year 2020: 700,000 petitions from citizens and entrepreneurs solved electronically
3. To make life easier for citizens, entrepreneurs and municipal personnel
4. Reduce bureaucracy = save time
5. Provide electronic services to everyone, everywhere
6. Significantly improve level of informatization / IT infrastructure in municipality offices
7. Provide "all-in-one" solution:
 - / hardware (PC`s for municipalities + datacenter infrastructure)
 - / software (DCOM information system, MS Office, anti-virus protection)
 - / service and technical support, application

Unique usage of CLOUD in public administration

Too many issues to solve..?

Office software pack

Back-office systems
(accounting, budgeting,
asset management, salaries etc.)

Customized software solutions

PCs / notebooks / scanners / printers

IT infrastructure
(servers, LAN, WAN, WiFi etc.)

Internet provider

Support services



Solution

We take care about:

IT infrastructure
PC`s / notebooks
Printers

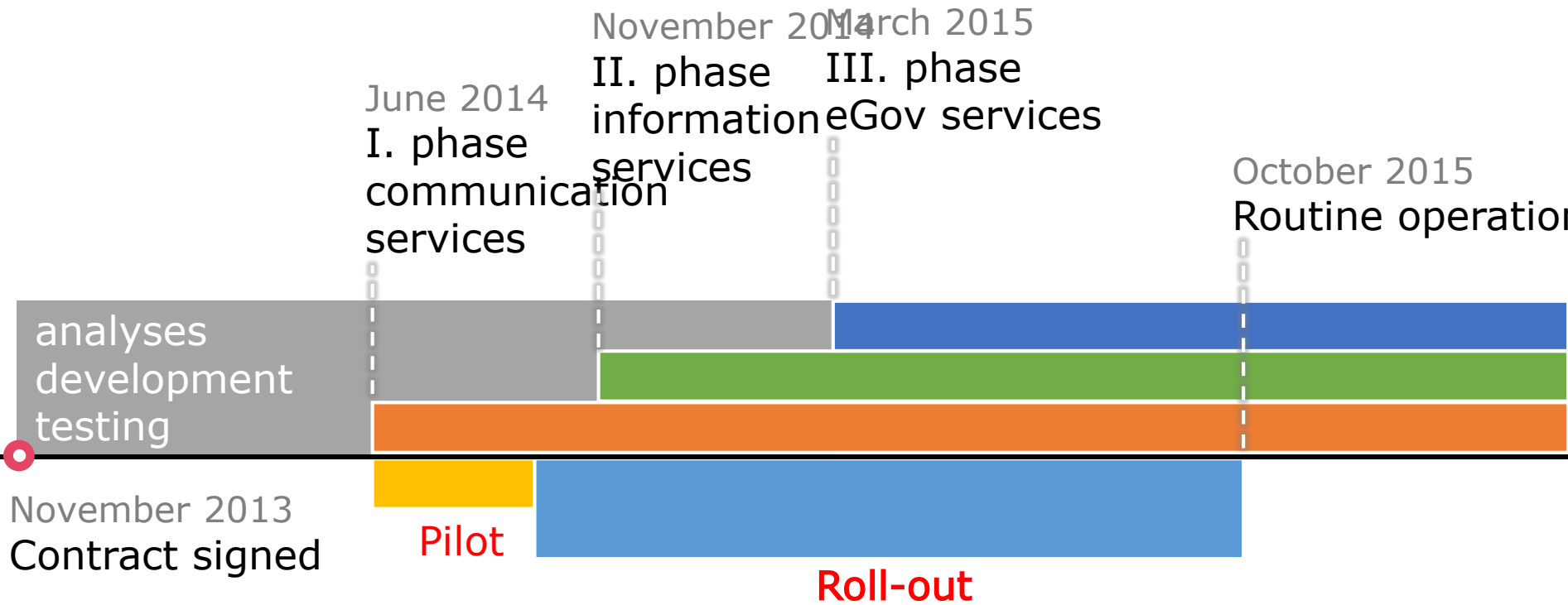


We provide:

MS Office software package
Anti-virus software
eGovernment services
Integration to back-office SW packages
Internet connection
Support services



Project timeline



Roll-out

distribution and installation of hardware (7730 PCs / notebooks and multi-fun for more than 1300 municipalities)



Benefits for municipalities

- / Reduction of direct, face to face services and related costs
- / 138 services that result from direct municipal competencies (taxes and communal fees, social agenda etc.)
- / Electronic (eGov) services reachable even in small villages
- / Integration to central eGov modules and registers
- / Better use of centralized ICT infrastructure
- / New hardware and new SaaS-based software for

Benefits for citizens and entrepreneurs

- / Electronic services accessible via Internet
- / Less bureaucracy, reduction of administrative costs
- / Less time spent in municipal offices
- / "One-time is enough" principle



Thank you

